

Lemmy Nwabuisi

From: John Irving <irvingjohn15@gmail.com>
Sent: 07 February 2017 14:42
To: Lemmy Nwabuisi
Subject: Re: Low water pressure to 117 Burncroft Avenue [SEC=OFFICIAL]

Ref: 117 Burncroft Ave, Enfield, EN3 7JQ

low water pressure - harassment by tenant at 109

Thurs 26/01/17 - While in attendance at 117 Burncroft, where we were attempting to resolve a low water pressure issue, we were approached by the tenant of 109 Burncroft the ground floor flat. He stated that there were problems between him and the tenants of 117 without going into specific details. I was with a private plumber who was looking at the low water pressure problem at 117. We explained the problem to the tenant from 109 who stated 'you will not solve the problem as I am restricting their water supply!' obviously both myself and the plumber were shocked at this statement. Despite thorough investigation to the low water pressure problem we were unable to increase the pressure. However, before leaving the site I knocked at 109 asking whether he would increase their pressure, he stated 'I cannot do anything at the moment I will sort it out later!'. Despite the attendance of Thames Water (twice), the agents plumber, my plumber and various sub contractors from Enfield Homes this matter remains unresolved.

John Irving
Owner/Landlord
117 Burncroft Avenue
[REDACTED]

On 30 January 2017 at 11:05, Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Mr Irving,

As discussed, could please email me details of the conversation you had with the tenant at 109 Burncroft Avenue as this will be used in evidence should we refer this matter to court.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team

Community Safety Unit

Environmental & Community Safety

B Block North